



## BOOKING REGISTRATION FORM

Arundel or Currumbin (PLEASE CIRCLE) Entered by: \_\_\_\_\_

Date In: \_\_\_/\_\_\_/\_\_\_ Time: **M-F** 8am – 11am, 3pm – 5pm; **Sat** 8am – 12pm **Sun** 3pm – 5pm

Date Out: \_\_\_/\_\_\_/\_\_\_ Time: **M-F** 8am – 11am, 3pm – 5pm; **Sat** 8am – 12pm **Sun** 3pm – 5pm

Outside Hours request (if available) \$25 surcharge payable: \_\_\_\_\_

Pet Taxi Y/N & date & price (please complete pet taxi booking form and put in calendar) : \_\_\_\_\_

Room type: **Deluxe \$34 / Funhouse (Currumbin) \$42 / Luxury \$50 / Homestay \$52 - (2<sup>nd</sup> pet discount \$3)**

Room type cat: **Condo \$23 / Sml chalet \$27 Currumbin / Lge Chalet \$30 / Family Arundel \$70 - (2<sup>nd</sup> pet discount \$2)**

**OWNER DETAILS:** Full Name: \_\_\_\_\_

Street: \_\_\_\_\_ Suburb: \_\_\_\_\_

State & Postcode: \_\_\_\_\_ Email: \_\_\_\_\_

Home PH: \_\_\_\_\_ Mobile: \_\_\_\_\_

Alternate Contact PH: \_\_\_\_\_ Alternate Contact Name: \_\_\_\_\_

How did you hear about us? \_\_\_\_\_

**Discount Options (please circle): Vet 10%; Seniors Card 10%; Currumbin RSL Member 10%;**

**PET DETAILS: Pet 1 Name:** \_\_\_\_\_ **Breed:** \_\_\_\_\_

Colour: \_\_\_\_\_ Age: \_\_\_\_\_ Vet: \_\_\_\_\_

Size: S/M/L Sex: M/F Desexed: Y/N Collar Y/N Vaccinated Y/N Flea/Tic Treatment: Y/N Fence Jumper: Y/N

Social: Y/N \_\_\_\_\_ Notes: \_\_\_\_\_

Medication/ Own Food: \_\_\_\_\_ Hydro Bath (comp after 7 days): \_\_\_\_\_

**PET DETAILS: Pet 2 Name:** \_\_\_\_\_ **Breed:** \_\_\_\_\_

Colour: \_\_\_\_\_ Age: \_\_\_\_\_ Vet: \_\_\_\_\_

Size: S/M/L Sex: M/F Desexed: Y/N Collar Y/N Vaccinated Y/N Flea/Tic Treatment: Y/N Fence Jumper: Y/N

Social: Y/N \_\_\_\_\_ Notes: \_\_\_\_\_

Medication/ Own Food: \_\_\_\_\_ Hydro Bath (comp after 7 days): \_\_\_\_\_

**Payment at Drop Off: Y/N      Payment by Bank Transfer: Y/N      Payment by Credit Card: Y/N**

Name on Card: \_\_\_\_\_ Card Type: \_\_\_\_\_

Number: \_\_\_\_\_ Exp: \_\_\_\_\_ CVV: \_\_\_\_\_

Christmas Booking: Y/N **\$100 non-refundable deposit at time of booking, balance due 31 October**

## **Terms & Conditions Gold Coast Pet Resorts (GCPR)**

1. All pets must be 12 weeks or over and be fully vaccinated.  
Pets over 8 months must be spayed or neutered (de-sexed). Special dispensation may be made for show and breeding dogs/cats. Please contact us if you have any questions.
2. All dogs/cats must have a collar
3. All dogs must arrive and leave on a leash, cats in a suitable carry cage.
4. Pet belongings are not the responsibility of GCPR, its staff or agents for lost or damage.
5. All dogs must be sociable. If found to be unsocial, your pet may have decreased play time.
6. All dogs and cats must be free of fleas and ticks.
7. Healthy dogs – all dogs must be vaccinated with C5. All cats must be vaccinated with a F3 or F4. Proof of vaccination required at initial check in and each time it is renewed. It is the customers responsibility to ensure their pet's vaccination is kept up to date.
8. If a dog/cat requires medication the owner must supply the medication with directions of use. Medication will be charged at \$5 each time given. Insulin is charged at \$16 per day.
9. Dogs /cats cannot attend with anything contagious e.g.: canine cough, conjunctivitis etc.
10. Under no circumstances will Gold Coast Pet Resorts, it's employees or agents be responsible for ticks, fleas, illness, injury, loss or damage of any kind whatsoever however caused including any act of neglect or omission by Gold Coast Pet Resorts, it's employees or agents, to any animal during boarding or transport including pet taxi services.
11. Clients are solely responsible for any and all acts or behaviour of the pet while it is in GCPR care.
12. Clients must advise of any change to their contact details.
13. All payments for boarding or day care must be paid in full on check in, except for Christmas and Easter. All Christmas bookings must be paid in full by 1 November, Easter 4 weeks prior and are non-refundable. We accept Cash, EFTPOS, MasterCard or Visa.
14. Boarding rates are calculated per calendar day and include the day of arrival and departure, minimum 2 day booking charge applies.
15. Prices are based on shared accommodation, individual rooms at additional cost and subject to availability.
16. Peak periods are all Queensland and NSW School Holidays and Public Holidays. 8 day minimum charge applies to all stays that include Christmas, Boxing Day or New Year's Day. 4 day minimum charge applies over Easter. 3 day minimum charge applies to long weekends. Peak period surcharges apply.
17. A **30%** non-refundable deposit is required for all Easter and Christmas bookings.
18. Any credits including multi day passes will remain on account for 12 months, any credit not used in that time will expire.
19. Refunds will not be given under any circumstances including sickness, weather, change of plans or early pick up.
20. Dogs/cats will only be handed to the authorized person/s whose name/s appear/s on the registration form unless otherwise arranged prior to collection.
21. Late charges \$10 per 10 minutes or part thereof after 5.00 pm to cover staff wages.
22. Any dog/cat not collected 20 minutes after closing time will be transferred to our boarding facility and additional charges will apply. If a customer fails to collect the pet by the due date and does not contact GCPR to make payment within 7 days the animal will be considered abandoned and at the sole discretion of GCPR may be re-homed, sold or euthanised.
23. Owners give permission to contact a veterinary surgeon if the animal becomes sick or injured. We will contact you first if the condition is not serious, however in the case of an emergency a staff member will take the pet straight to the vet and then call the owner. All veterinary fees, transport fees etc. are the responsibility of the owner.
24. These terms and conditions are deemed to be accepted by the customer once a payment is made. These terms and Conditions are available on our website and will be emailed with your booking confirmation and invoice.

Owners Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_ / \_\_\_ / \_\_\_\_